

**Subject:** Mapei/MBP Warranty to Magloc DragonBoard Substrates

Hi Lester,

Regarding your question about if MBP NZ Ltd would warrant their Mapei products to a Magloc DragonBoard substrate.

This is to confirm that MBP NZ Ltd will warrant the product performance of the Mapei Products to Magloc Dragonboard substrates at up to 600c joist spacings provided the following (but not limited to) conditions are met ...

- The appropriate substrate primer is used
- The deflection of the installed Magloc DragonBoard substrate does not exceed the maximum deflection criteria of L/360 under both live and dead loads
- The substrate is free of all dust, oil, wax, paint or other surface contaminants before the commencing the Mapei products installation.
- The Magloc board is fixed in strict accordance with the manufacturer's installation instructions and warranted by the substrate manufacturer as suitable for its intended end use.
- Sheet joints and counter sunk screw head voids are flush filled with a suitable stopping compound.
- The Mapei Products are applied in accordance with the relevant Mapei product Technical Data Sheets

The above is stated on a 'without prejudice' basis.

Kind regards,

**MBP (NZ) Ltd**

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**WE SUPPLY THE FOLLOWING MAPEI GROUP BRANDS AND SYSTEMS:**



*On 1 January 2021, MBP (NZ) Ltd. became the exclusive distributor of Mapei products in New Zealand, having purchased the assets and business of Mapei New Zealand. MBP (NZ) Ltd. provides product information on a non-reliance basis. All information and proposals are given in response to the information provided to us. MBP (NZ) Ltd. is not liable for the assessment of whether the products and methodologies are suitable for your particular circumstances or whether they meet the requirements of the NZ Building Code or other regulatory requirements. This assessment and decision whether or not use the products must be made by you.*